# Managed Security Services

Customer: Linfox Armaguard Group
Industry: Logistics and Transport
Services: Managed SIEM, EDR and Email Security

## Challenges

▷ The need for real-time threat visibility and rapid incident response capabilities given the increasing threat landscape it operates in.

▷ Fragmented security ecosystem provided limited visibility and delayed response times.

▷ Compliance and regulatory obligations required a solution that supported auditing and reporting needs.

▷ The need to manage and monitor security on a 24/7 basis without impacting core business functions.

## Outcome

▷ Managed SIEM and EDR services enhanced Linfox Armaguard's threat visibility and proactive defence.

▷ Automated threat detection and response increased efficiency and reduced downtime.

▷ The managed SIEM platform streamlined audit and compliance reporting obligations.

▷ Improved employee security awareness, helping staff identify and avoid potential threats.

## Linfox Armaguard Group

Linfox Armaguard Group is Australia Pacific's most trusted provider of currency management, integrated technology and security services.

With its iconic green and gold shield, the Armaguard brand is synonymous with integrity, security and trust.

## The challenge

As a leader in secure logistics and cash management, Linfox Armaguard Group sought to reinforce its cyber security infrastructure.

Facing an evolving threat landscape and strict compliance requirements, it needed a robust security solution that could proactively detect, respond to, and mitigate cyber threats.

A lack of integration between existing security solutions provided limited visibility and delayed response times. In addition, Linfox Armaguard's limited in-house resources made it challenging to manage and monitor security round-the-clock without impacting core business functions.

These challenges highlighted the need for a proactive cyber security approach that offered continuous protection and could scale with the business.

## The solution

CyberCX deployed a tailored, fully managed security solution that seamlessly integrated Security Incident Event Management (SIEM), endpoint detection (EDR) and email security services.

The solution comprised:

▷ **Managed SIEM:** CyberCX implemented a fully managed SIEM solution to centralise and monitor security data across Linfox Armaguard's environment. Collecting and analysing data from multiple sources, the SIEM platform provides real-time visibility into potential threats and context to prioritise alerts.

▷ **Endpoint Detection and Response:** The EDR solution focused on securing endpoints, detecting sophisticated threats, and automating response actions. CyberCX's EDR tools enhanced threat visibility at the device level, enabling rapid containment and remediation.

▷ **Email security:** Recognising the growing risks from phishing and malware-laden emails, CyberCX integrated an advanced security solution. This service included AI-powered filtering, attachment scanning and domain spoofing detection to block phishing attempts and malware before they reached users' inboxes.

▷ **Managed Detection and Response (MDR):** Leveraging advanced analytics and correlation, CyberCX's MDR provided Linfox Armaguard with 24/7 monitoring and threat detection. The integration of SIEM, EDR and email security enabled a consolidated view of security incidents, streamlining detection, investigation and remediation.

## The outcome

By partnering with CyberCX, Linfox Armaguard was able to transform its cyber security strategy and improve its overall security posture.

Several benefits included:

▷ Enhanced threat visibility and proactive defence: CyberCX's managed SIEM and EDR services allowed Linfox Armaguard to detect and respond to threats proactively, reducing the average response time significantly.

▷ Increased efficiency and reduced downtime: Automating threat detection and response enabled Linfox Armaguard to focus on core business operations rather than constant monitoring. The seamless integration of email security also drastically reduced phishing-related incidents, further minimising potential disruptions.

▷ Regulatory compliance and simplified reporting: the managed SIEM platform streamlined audit and compliance reporting, allowing Linfox Armaguard to meet regulatory requirements more effectively.

▷ Improved employee awareness: CyberCX supported Linfox Armaguard's efforts to enhance internal security awareness, helping employees identify and avoid potential threats.

The long-term partnership between CyberCX and Linfox Armaguard has helped build a resilient cyber security strategy that evolves with the threat landscape.

*"CyberCX's expertise and responsiveness have strengthened our defences, significantly reducing incidents and improving our overall security posture. The results have exceeded our expectations, and we're thrilled with the proactive, vigilant approach CyberCX brings to the table."*

**Don Mc Gowan, Chief Information Officer, Linfox Armaguard**

## About CyberCX

CyberCX is the leading provider of professional cyber security services across the UK, US, Australia and New Zealand. With a workforce of over 1,400 professionals, we are a trusted partner to private and public sector organisations helping our customers confidently manage cyber risk, respond to incidents and build resilience in an increasingly complex and challenging threat environment.

**Contact us to find out how CyberCX can boost the cyber security skills of your entire organisation.**

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