# Case Study

# ISO 27001 compliance

Customer:    Walr

Industry:    Software Development

Services:    ISO 27001 compliance

## Key Goals:

▷  To demonstrate to all stakeholders WALR's commitment to maintaining the highest standards in information security for all the data they own, process and receive.

▷  To support the business through their continued growth and provide alignment to a globally recognized framework

## Outcome:

▷  WALR obtained certification to ISO27001 Information Security Management System Standard

▷  Delivered a high level of confidence to internal and external stakeholders that their information assets are secured to an industry best practice

▷  Developed a partnership with CyberCX to support the ongoing management and maintenance of their ISMS

## Walr

Walr combines the best of survey software with easy to use audience access. Walr's purpose is to help customers curate information in order to derive insights.

## The challenge

As a fast growing business with data as the core currency information security is a minimum requirement for their business to thrive securely. Obtaining ISO 27001 certification was one of Walr's top three priorities as the business grew and a strategic plan to utilize an expert was created to ensure that it actioned correctly and efficiently in line with the business goals.

"It was of great importance to us that we brought in a partner that understood that and was able to help us get across that finish line. We chose CyberCX because they really understood our business and what we were trying to achieve. We had an enormous amount of confidence in the individuals and knew they were going to be the partner for us to get us to our goal."

## The solution

CyberCX worked closely with the WALR team to understand their requirements and needs.

Once it was understood what information was held and its value, risk assessments were held to establish current controls, the threats to their information and the impact to the company if the risk was to materialize.

Once we had the results of this a statement of applicability and guidance and recommendations for improving their security controls were provided.

CyberCX helped complete applications for certification bodies and created a breakdown of pricing, timing and effort involved for each. This helped WALR to decide on who they wanted to use for the certification audit process. One of our qualified consultants was present during the external audits, providing support, guidance and feedback throughout.

## The outcome

Achieving ISO 27001 certification provides WALR with the confidence that it has appropriate guidelines and best practices to ensure the highest possible security standards are in place.

WALR now has a comprehensive, documented security framework which demonstrates to their customers that they are truly committed to maintaining the confidentiality, integrity and availability requirements of all data that they access.

WALR is a global organization operating in multiple markets around the world. Working with CyberCX, a global partner meant they had an experienced understanding of those markets enhancing the ability to provide top quality consultative services.

WALR continue to partner with CyberCX to maintain their Information Security Management System and when required provide consultative guidance on strategy, industry trends, security testing and assurance and resiliency planning.

*"Working with CyberCX feels like a true partnership. The team at CyberCX is always available, and the amount of energy, effort and motivation that is applied is unprecedented. It's the reason that we find CyberCX to be such a quality partner.*

*I would absolutely recommend CyberCX to other organizations. Anybody that is contemplating getting their ISO certification and requires a quality partner, CyberCX is that partner."*

*Per Hultman*
*ISO Manager at Walr*

## About CyberCX

CyberCX unites our country's most trusted experts in delivering an unparallel, comprehensive end-to-end portfolio of cyber security services across Australia and New Zealand.

**Contact us to find out how CyberCX can boost the cyber security skills of your entire organisation.**

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